Disable Popup Blocker

- Internet Explorer
- Chrome
- Firefox

Internet Explorer

Note: depending on your operating system and version of IE, your interface may appear slightly different than what is shown in the screenshots. However, the steps remain the same.

1. Go to Tools > Pop-up Blocker.

2. Click the Turn off Pop-up Blocker.

Google Chrome

1. Click the 3 horizontal lines icon on the far right of the Address bar.
2. Click on Settings, scroll to the bottom and click the Show Advanced Settings link.
3. Click on PRIVACY section, and click the Content settings button.
4. Locate the POP-UPS section, and select the Allow all sites to show pop-ups.
5. Click the Done button.

Firefox

1. From the Firefox menu, go to Tools > Options.
2. Click the **Content** button at the top of the options screen.

3. Un-check the box next to **Block Pop-up Windows**.

4. Click the **OK** button.

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**Turn off Toolbar**

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Pop-ups can also be blocked by add-on toolbar software such as Google Toolbar, Yahoo! Toolbar, etc. Please search and find out how to turn off blocker in a particular toolbar. If this is not sufficient to allow pop-up windows to appear, you may need to turn off the toolbar completely by following the approach below.

1. From the browser menu, go to View > Toolbars.
2. From the list of the toolbars, uncheck the entry to disable the Toolbar.